# Purchasing 101

Engineering Department July 20, 2017

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# Agenda

- > Public Procurement Overview
- > Procurement in North Carolina
- Basic Purchasing at UNC Charlotte
- > Solicitations
- > Contracts
- > Consultants
- Conclusions & Questions

#### **Public Procurement**

- > The Federal government and all states have rules that govern the use of public funding
- > Thresholds are set that dictate when a public entity must invite competition among suppliers
- > Secure the best value for the use of tax payer money
- Purchasing Office centralizes the process to ensure fairness to all potential suppliers and contractors

#### Public Procurement in North Carolina

Purchasing rules are classified under General Statutes §143-48 through §143-59

- UNC Charlotte must follow the Administrative Code for Purchasing
- Purchasing rules applied regardless of fund source
- Competition is required once the bidding threshold is reached
- UNC Charlotte Purchasing Manual addresses University purchasing procedures

# Purchasing Department What do we do???

- > Extension of the State's Purchase & Contract division with delegated purchasing authority
- University delegation is \$500,000
- Ensure compliance with North Carolina laws and rules governing purchases---State of North Carolina sets the guidelines that UNC Charlotte must follow
- Work with state P&C for all items that require Raleigh's review

## How Does this Affect **YOU**??

- Communication with the Purchasing Office so processes and procedures can be explained
- > Requests for documentation and justification
- Provide specifications or scope of work outline
- Requisitions may be returned so that additional information can be added

#### **Procurement Processes at UNCC**

- > 49er Mart is always the first consideration for placing orders
  - Commodity purchases
  - Services—General Services Form
  - Standard for PA's is two business days turnaround time
  - Comments feature available in the system for audit trail purposes
  - All active vendors can still be used
  - Catalogs available for many suppliers
  - Pre-payments are allowed
  - Payment of freight and shipping charges

## **Procurement Processes at UNCC**

- Purchasing Card
  - Transaction limit of \$2,500
  - Should be reserved for emergencies or when absolutely required
    - Vendor will not accept a PO
    - Advertisements, Subscriptions, Registrations
    - Online ordering required
  - Purchasing Office will have to approve all exceptions
- Direct Pay Request (DPR)
  - Purchasing Manager will approve these requests
  - Reimbursements
  - Payments to Individuals
  - Honoraria
  - Utility Payments

## **Bid & Proposal Process**

- Requests that exceed the State's established thresholds require competition
- > Those between \$5,000.01 and \$25,000-informal bid
- > Requests over \$25,000-formal bid process
  - Posted to the State's Interactive Purchasing System website
- > State does require us to complete documentation for every purchase over \$5,000
- Competition waiver <u>may</u> be approved on a case by case basis
- Competition requirements already satisfied if an existing competitive contract is in place
- Requests may NOT be split into multiple smaller requests to avoid the bidding requirements

## Bids vs. Proposals

- » Bid invitations are generally issued for specific commodities or projects with a clearly defined set of specifications
  - Awarded to the lowest bid received
  - Single step process to find best pricing
- Proposal requests are issued for services or when the desired result is known, but not the means of achieving that end
  - Awarded to the overall, best value proposal
  - May be single or multi-step

## **Bid Evaluation**

- » Bid amounts are recorded and responses are sent to the end using department
- > Submissions are evaluated to ensure adherence to all specifications
- Responsive bids meet all specification requirements as well as agency T&C requirements
- Responsible bidders are those vendors who demonstrate they can deliver the items or provide the services
- Award will be made to the lowest responsive and responsible bidder

#### **RFP Evaluation**

- Contractors must be told in the RFP how they will be evaluated and all responses must be reviewed accordingly
- Only the information submitted in the proposal can be considered
- Responses should be reviewed by an evaluation committee comprised of the project stakeholders
- Reference checks must be consistent and the same questions must be posed to all who are contacted
- > An evaluation matrix will be created by, or in collaboration with, the Purchasing Office

#### **RFP Award Decision**

- Contract award should self select through the evaluation matrix and go to the highest scored response
- Recommendation letter must accompany the matrix and summarize the key points
  - Specific examples why the recommended contractor was selected
  - Examples of the short falls of the other responses and how they were not the best fit
  - A well-written recommendation supports the selection decision and explains the evaluation rationale
- > The goal of the RFP process is to select the overall, <u>best</u> <u>value</u> to the customer

#### **Contracts**

- Contracts required PRIOR to engaging with a company or an individual for services
  - State's competition rules still apply
- Establishing the document protects both parties by defining the scope, terms, and liabilities
  - Must be signed by both the University and Contractor
- Legal Affairs trains Purchasing Office on contract terminology and we will review for compliance with North Carolina laws
  - Contract Checklist
- Purchasing Office will negotiate with Contractors to bring all terms into compliance
  - Department has some leeway to accept conflicting terms by agreeing to assume ALL risk involved
- > Terms are required by North Carolina law

#### **Contracts**

- Purchasing Office will verify Contractor's insurance coverage prior to finalizing the contract
- > Authorized University signature required
  - Legal Affairs publishes the Contract Signature Authority list
  - o Purchasing Office will secure signatures and return executed copies
- Binding on the parties once fully executed and terms must be followed
- > Extensions can be executed at the end of the initial term IF they were listed as an option in the contract
- > Terminations generally can be executed with 30 days notice and/or for a non-cured material breach

#### **Contracts**

- > Templates available from the Purchasing Office
  - Contract Document
  - Personal Services Agreement
- Independent Contractor Checklist required for individuals (Tax Office)-this is not the contract
- Many existing contracts for goods and services are in the 'Contracts' section of 49er Mart
  - Shredding Service; Moving Services; Promotional Items
- > A Grant proposal is not a contract with a company or an individual
- Consultants require pre-approval in addition to the contract

## **Consultants**

- Additional justification required before a contract can be established-State requirement
- > End user must justify the following in a formal memo
  - Need to be met
  - Why no current University employee can meet that need
  - o The expected value
  - Cost associated and the source of funds
  - Preferred source of consulting if already established
  - Purchasing Manual section #5
- Justification must be reviewed and approved by the VCBA prior to creating the contract
- > The resulting contract is the same as any other, but will be supported by the approved justification

# Additional Purchasing Services

#### Return of items

- Change Request form in 49er Mart
- RGN form must also be attached
- UPS Campus Ship is also an option for the department
- Returns are NOT cancelled items

#### Encumbrance closing

- Email your Purchasing Agent or <u>purchasing@uncc.edu</u>
- Be sure all products & invoices have been received and processed first

#### Vendor activation in 49er Mart

- Verify Net 30 credit terms
- Obtain a signed Vendor Information Form (W-9)
- Email address or fax number for PO distribution is required

## Top Purchasing No-No's

- Splitting requests to avoid the bid process
- "Shopping" informal bids to achieve even better prices
- Receiving items on the 49er Mart system prior to actual receipt of the goods or services
  \*\*Not applicable to approved pre-payments
- Engaging individuals or companies in a project without a contract

## **QUESTIONS**